


Les bonnes pratiques pour parler du SMQ

Solange Dunand
Consultante Qualité & Stratégie

A high-angle, close-up shot of a sailboat's deck and rigging. The boat is moving through deep blue water, creating a white wake. The sails are white and partially unfurled. Blue ropes and lines are visible against the wooden deck and the sea. The sky is a pale, clear blue.

ivre la Qualité
u quotidien



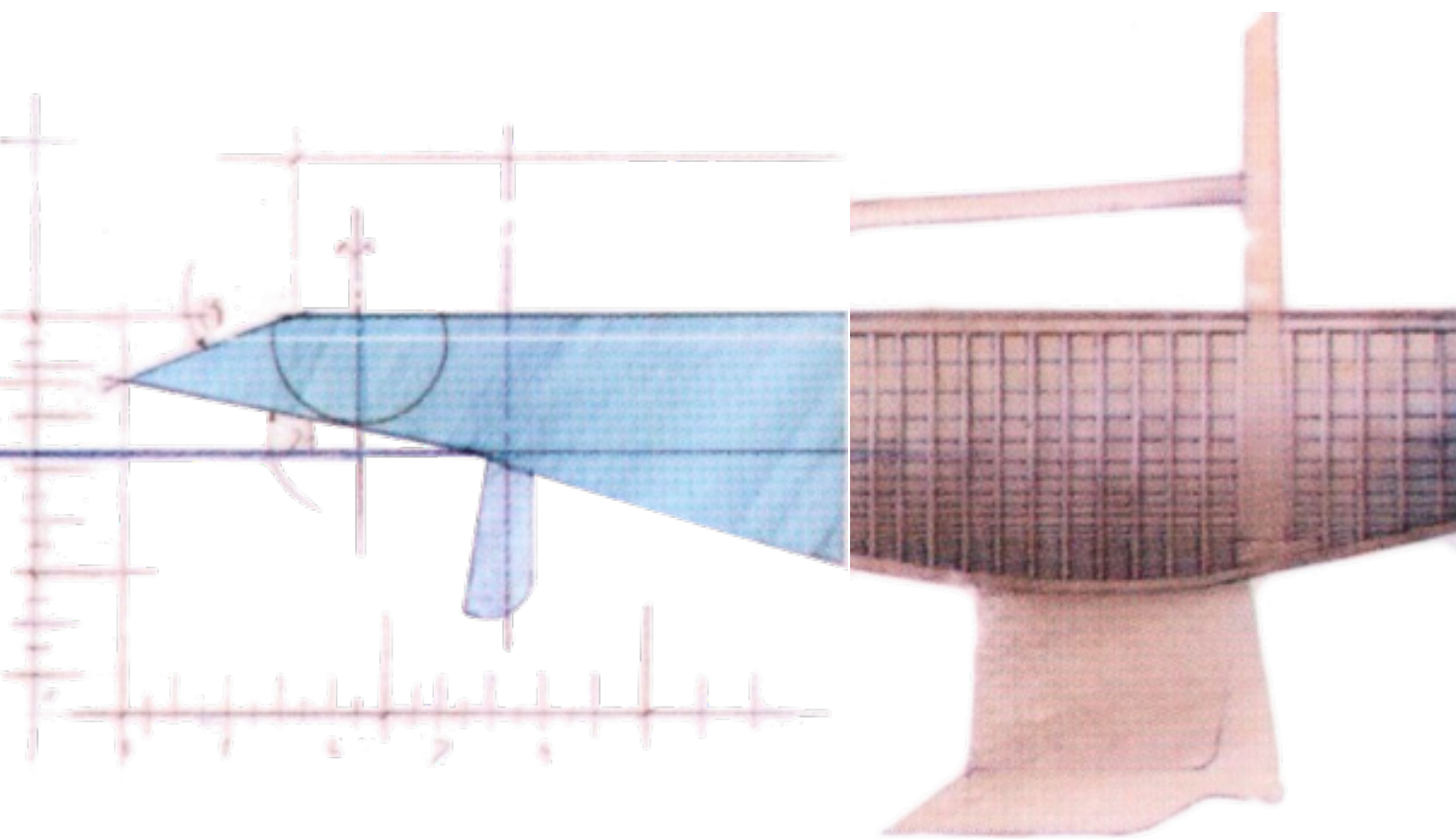
Un projet de
l'entreprise

Un amalgame de croyances

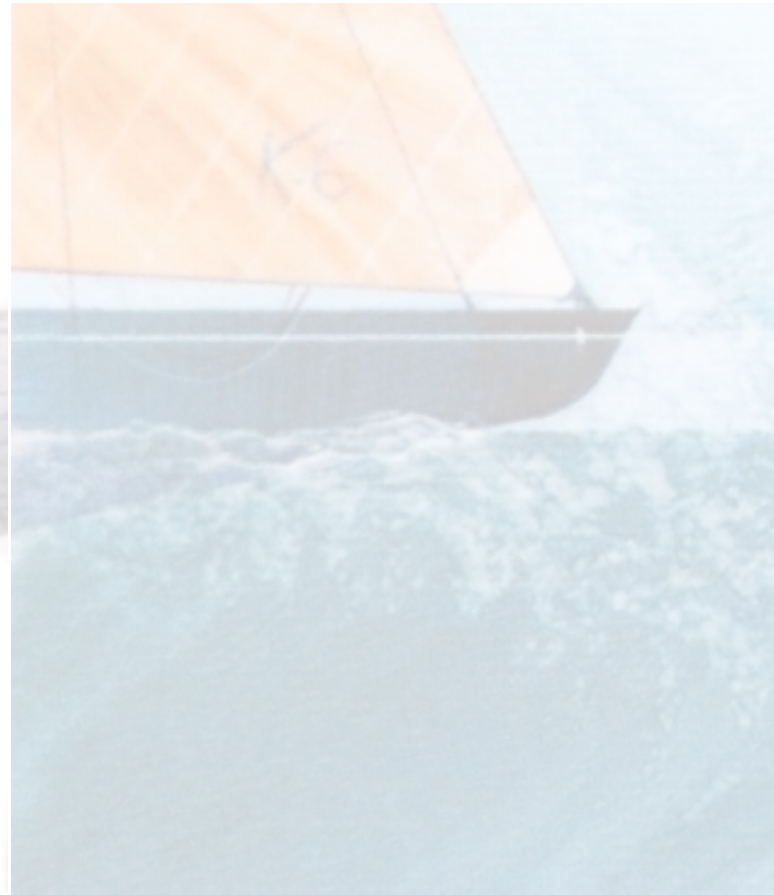
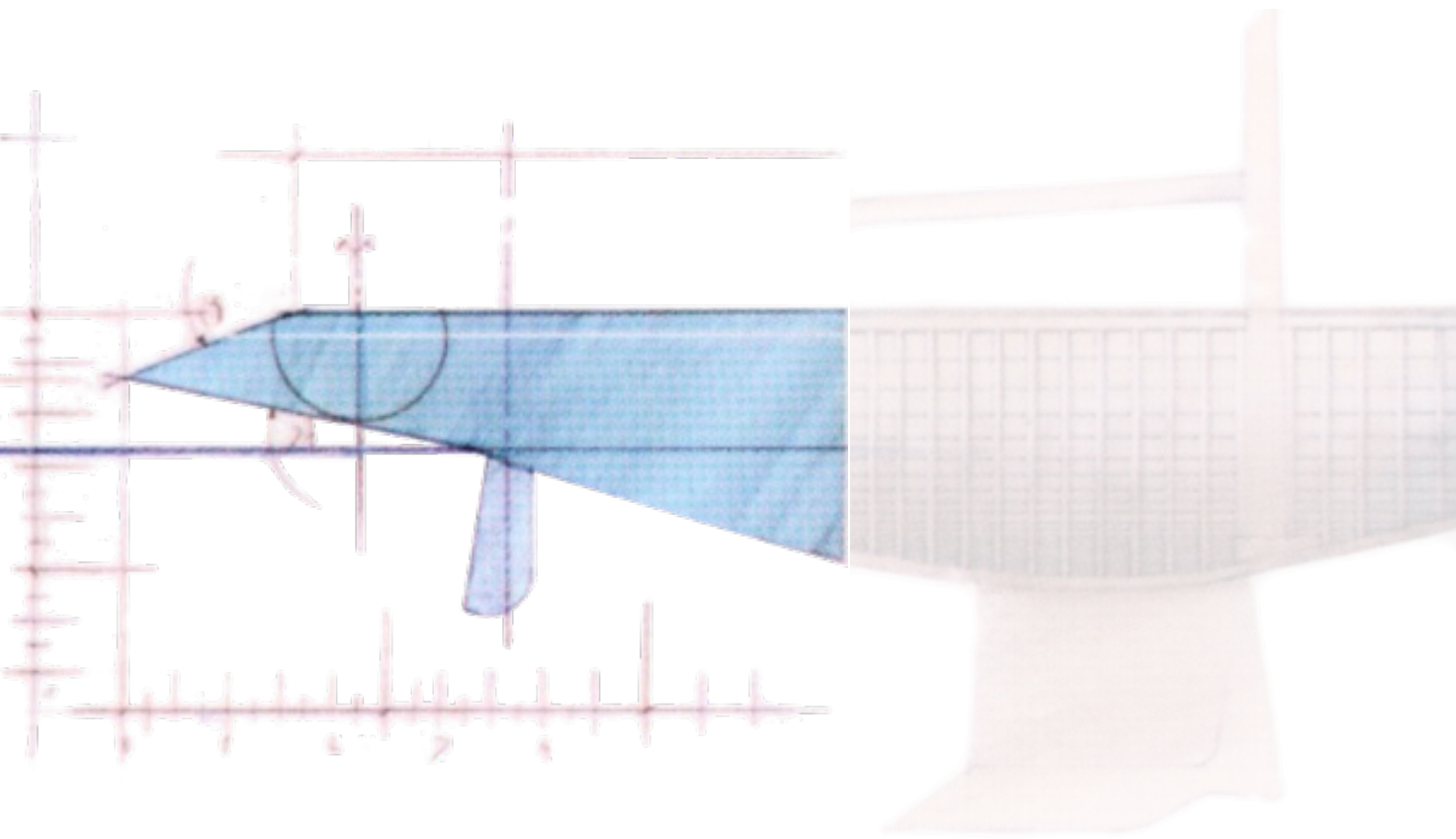




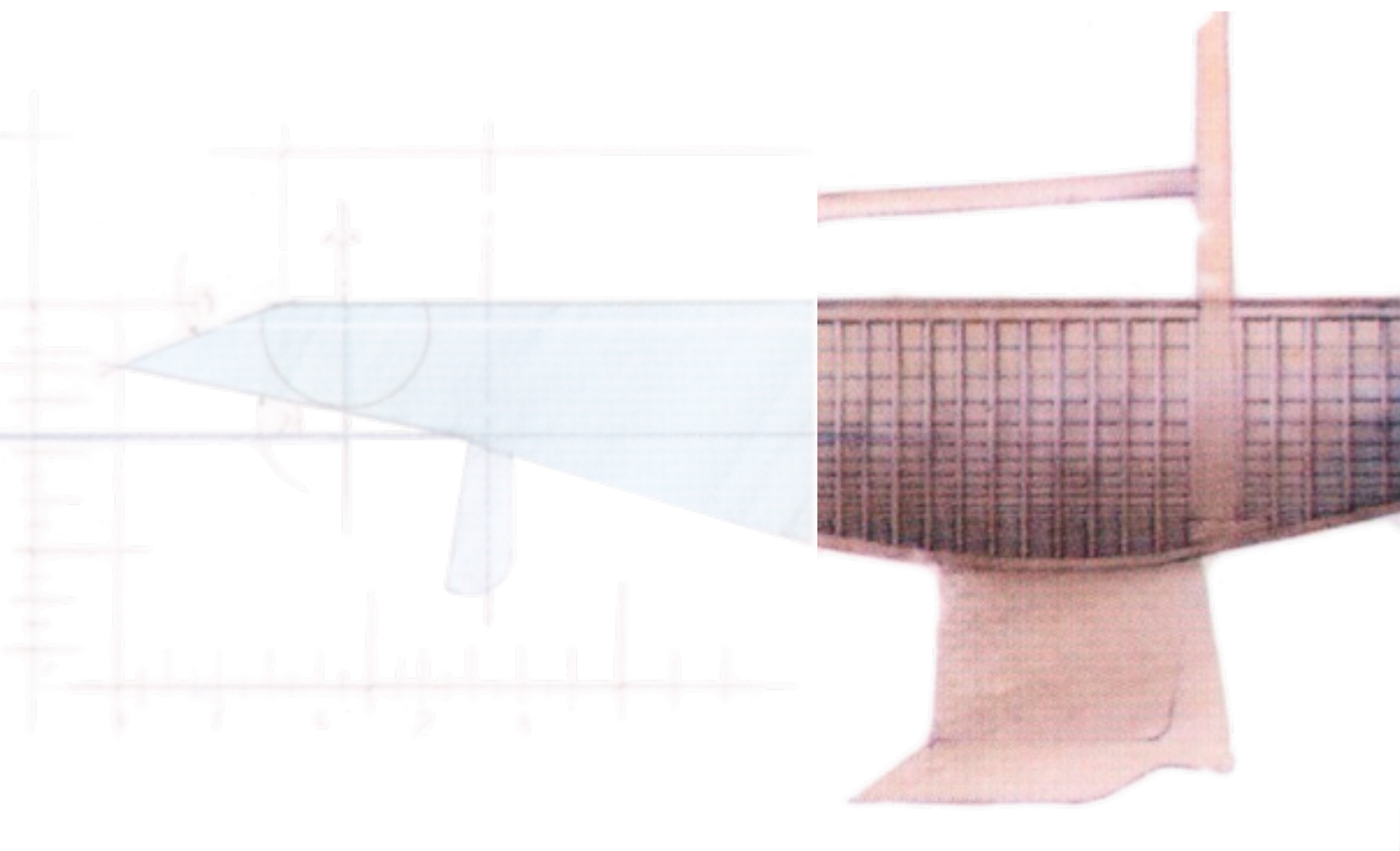
Une affaire
de culture
et de posture



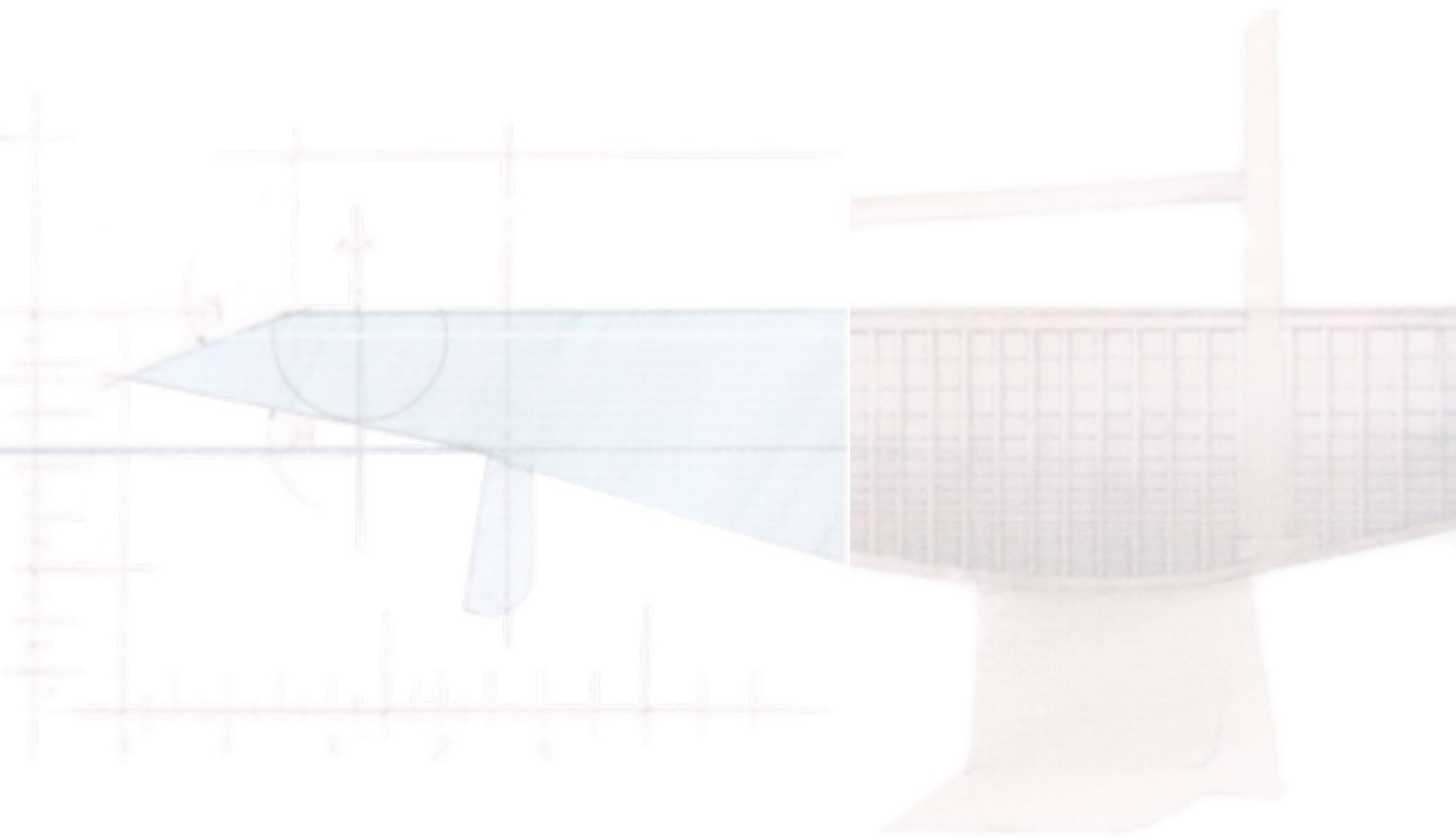
Les 3 étapes du SMQ



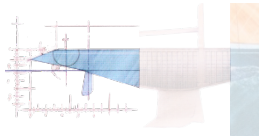
Préparation



Réalisation



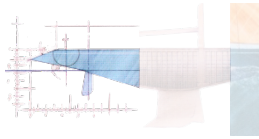
Exploitation



Préparation

N'oublier personne

Les enveloppes tournantes

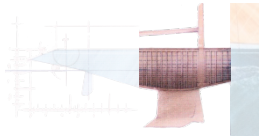


Préparation

Quels sont les meilleurs
exemples de non-qualité
dans l'Ecole ?

Quels sont les couacs
qui reviennent
régulièrement et qui
nous agacent ?

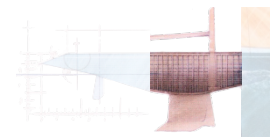
A quoi sont dues
les heures
supplémentaires
que nous effectuons ?



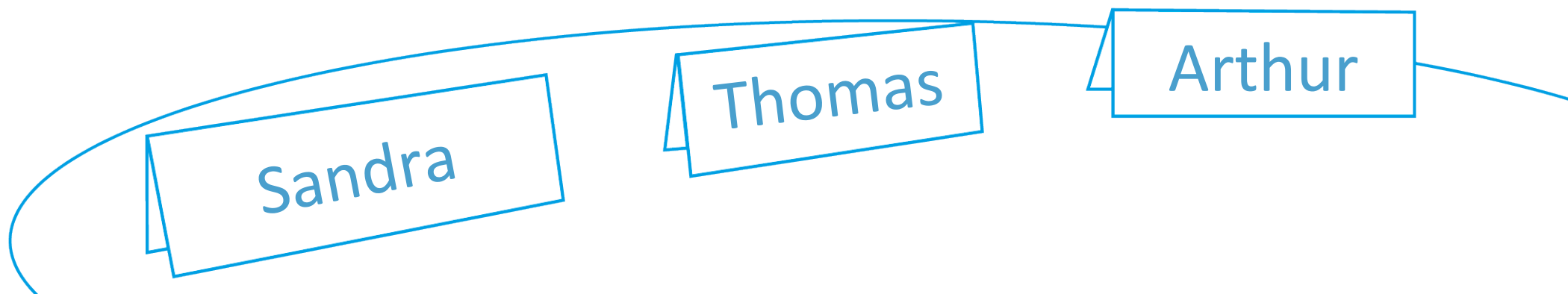
Réalisation

Poser le système

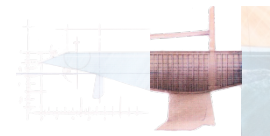
s toblerones
versés



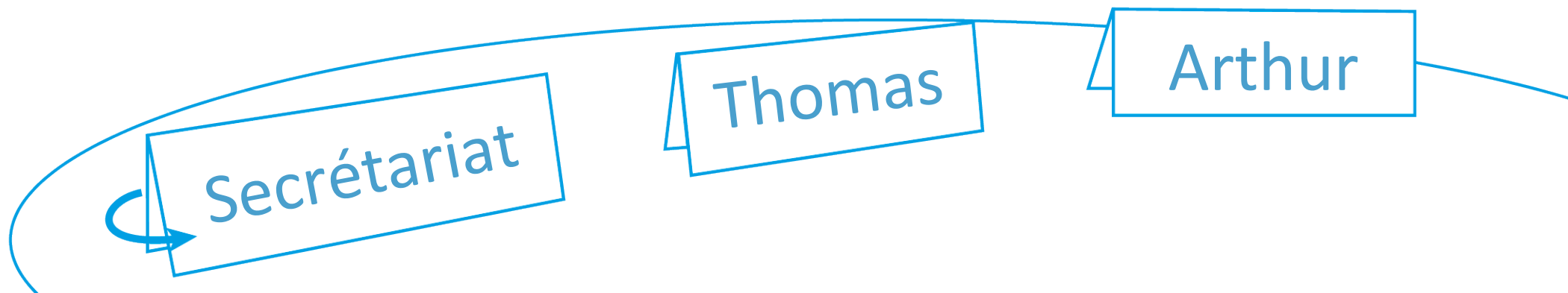
Réalisation



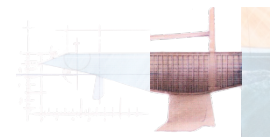
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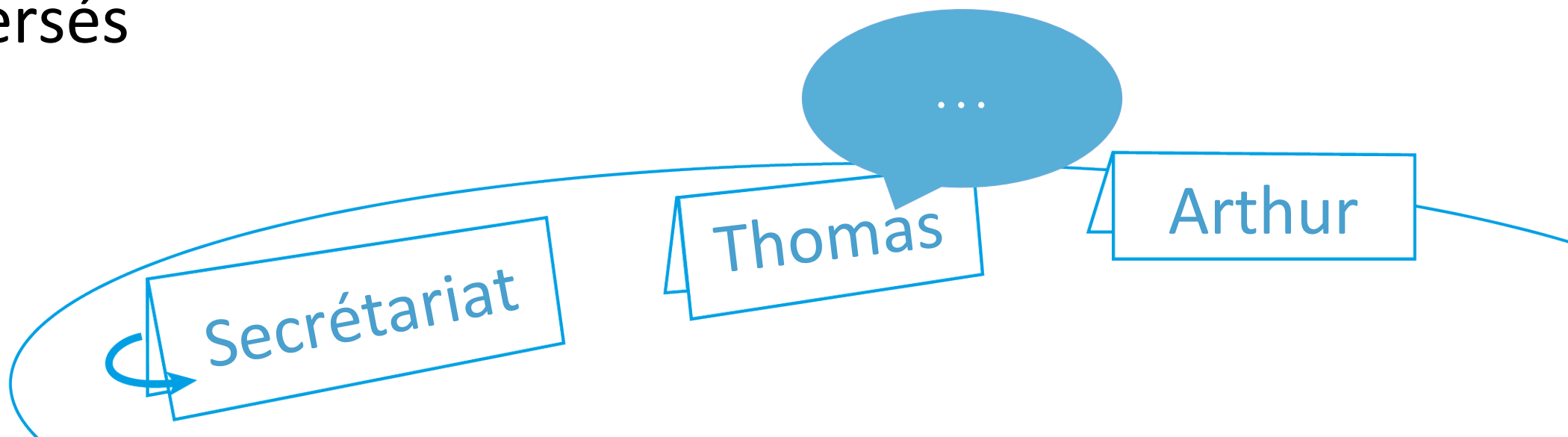
Réalisation



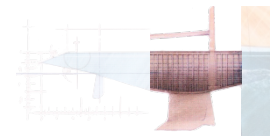
s toblerones
versés



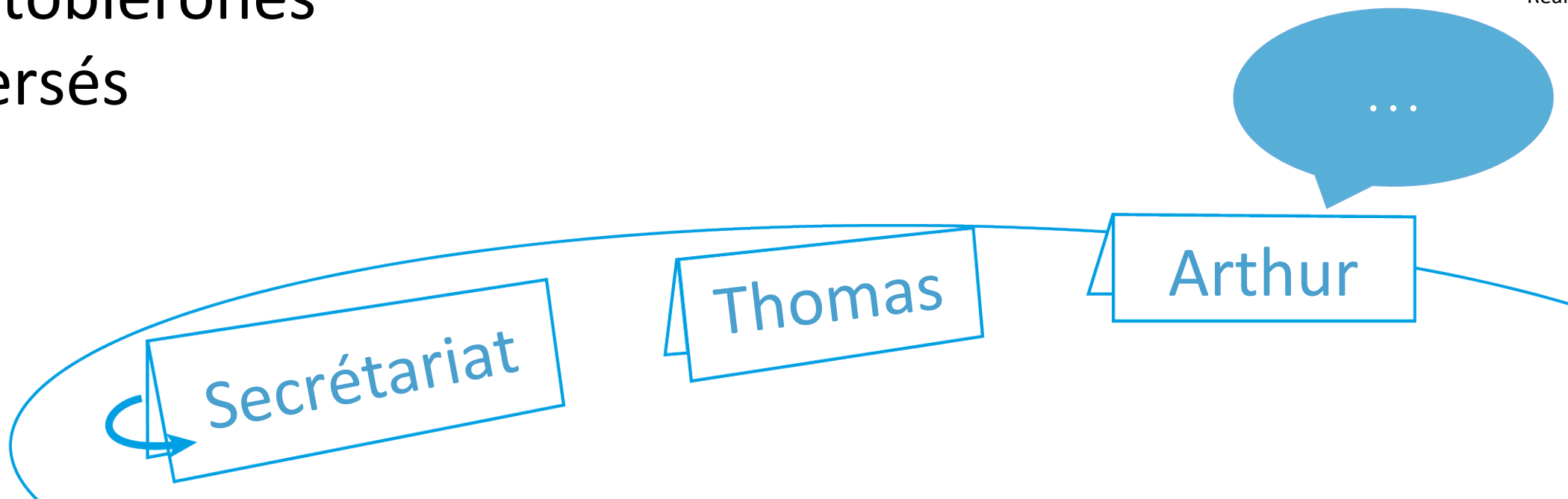
Réalisation

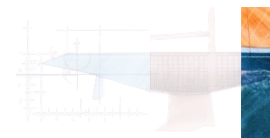


s toblerones
versés



Réalisation

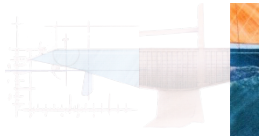




Exp

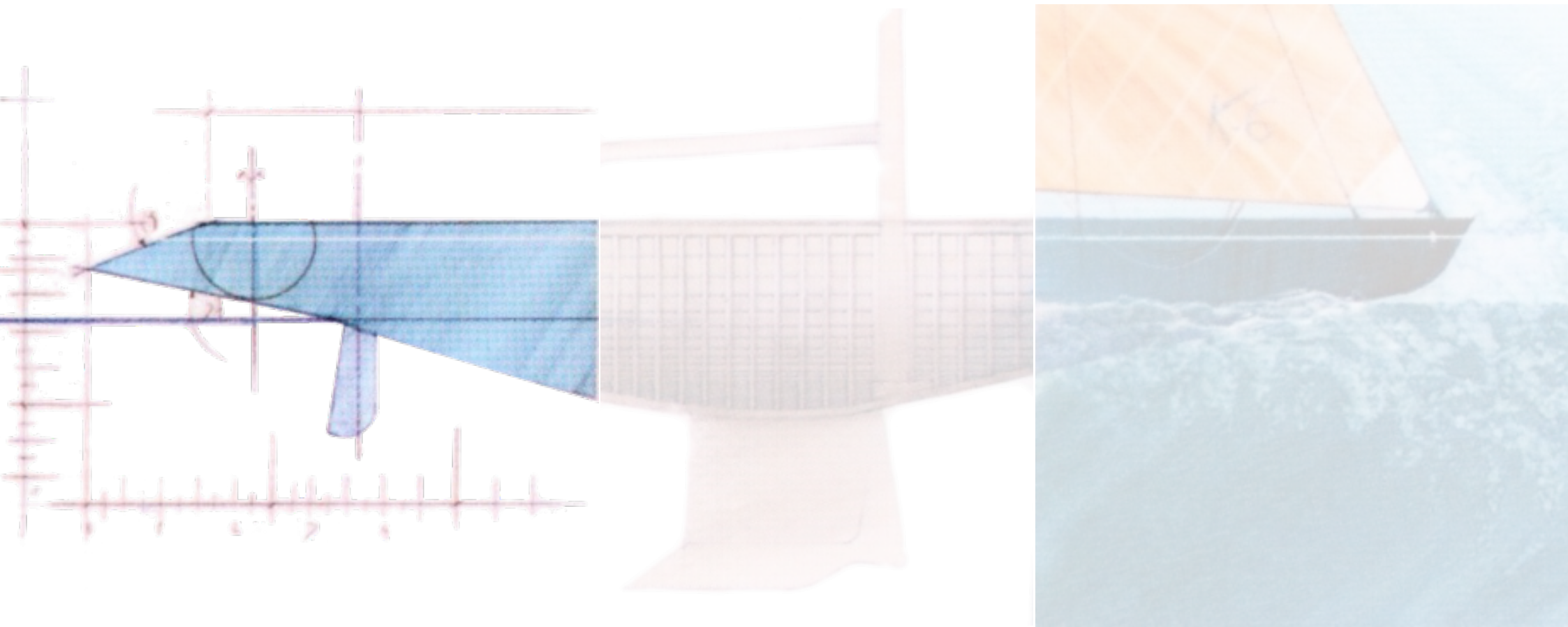
Combattre l'entropie

s stand-up Meetings

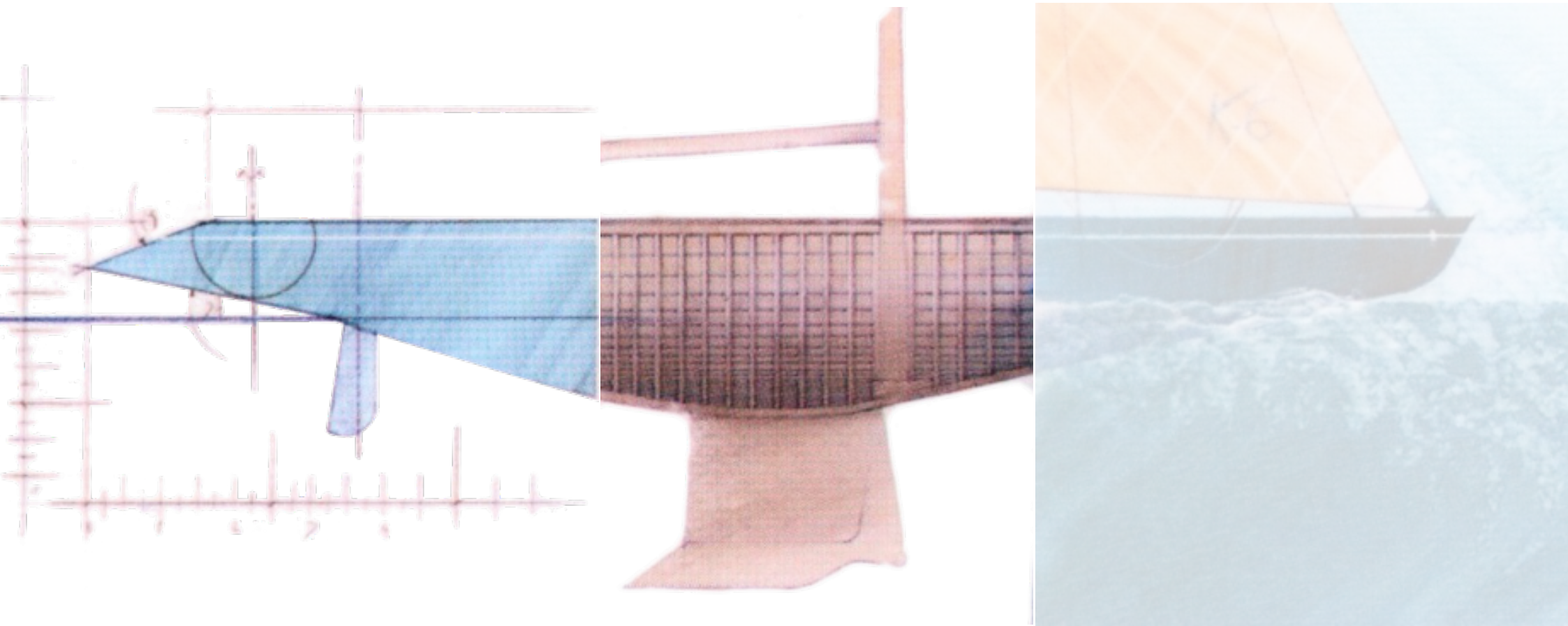


Exp

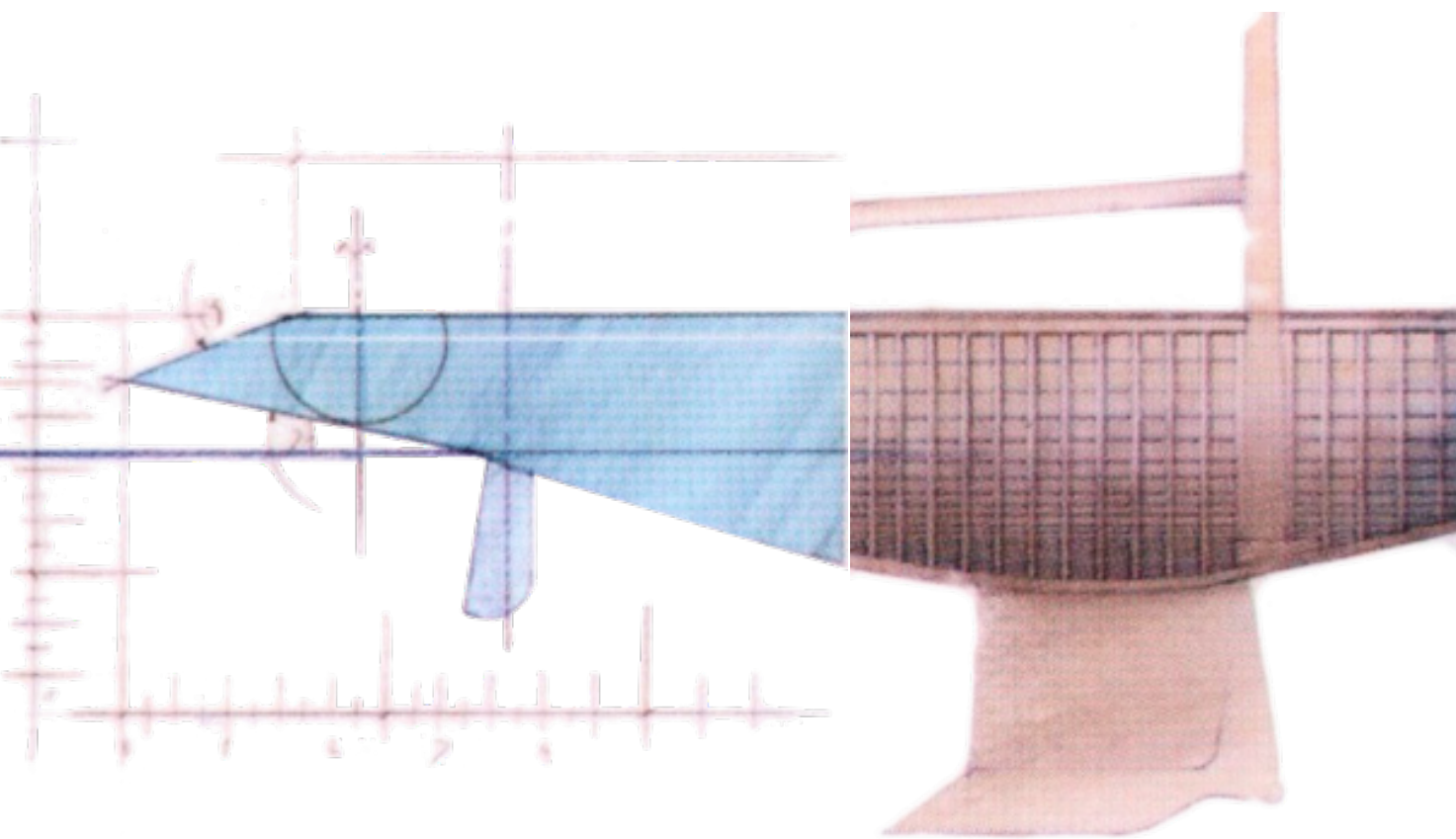




Les 3 étapes du SMQ



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La qualité est
un voyage et non
une destination



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